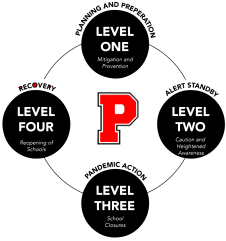


Pewaukee School District Covid-19 Testing

COVID Connect – A Parents’ Guide



What is COVID Connect?

COVID Connect is the Wisconsin DHS online portal that is used for managing testing results.

How is my child registered with COVID Connect?

Once your child has been identified for COVID testing, school staff will register your child with COVID Connect if you have not already done so. Staff will use information from school files and your signed consent form. This information will include, but not be limited to, the following (please add information for the child):

- Full Legal Name of child
- Date of Birth of child
- Contact Information (Phone, Email and Address)
- Demographic Information (Gender, Race and Ethnicity)
- Symptom Status

If you do not have an email on file, school staff will use FIRSTNAME.LASTNAME@noemail.com to indicate that you should be contacted via phone.

We encourage you to pre-register your child for their test to expedite the process if a test becomes necessary. Please go to: <https://register.covidconnect.wi.gov> to register. After completing the brief survey and registration you will be asked where your student will be tested, please select the option: **non-public testing site**. This registration will remain available until the time a test is needed for your student.

What happens when my child is tested?

If your child is symptomatic, they will be separated from other children in an isolation room at the school. If there is a consent form on file, staff will contact you by phone and work with you to register the child on COVID Connect . With your consent a school nurse will then perform the COVID testing.

Once the test is completed, a text will be sent to the registered phone number.

Staff can help answer any questions you have related to the tests themselves and the protocols that are in place.

How will I receive my child’s test results?

A second text message will be sent once results are ready. Test results typically take 24 hours for a PCR test. Rapid Antigen tests may be used in some circumstances as well and those results will typically be available within 30-minutes. While the process cannot be rushed, everyone is working to have results as soon as possible. There will be two main ways to access test results.

If there is an email on file, results will be accessible via a secure link sent to that email. You will be able to view and print all test results.

You can also call the COVID Testing Results Hotline at [1-866-419-6988](tel:1-866-419-6988). Attempts to contact individuals without working emails may be made. But due to high testing volumes and other factors, these attempts may be delayed. Please feel free to be proactive and call us for your child's results!

While you wait for test results, please continue to use best health practices, like isolation at home, if you or your child are currently experiencing symptoms. Learn more at COVID-19: Health Kids: <https://www.dhs.wisconsin.gov/covid-19/kids.htm>

FIND MORE TESTING INFORMATION AT: <https://www.dhs.wisconsin.gov/covid-19/testing.htm> **THANK YOU FOR**

HELPING TO PROTECT THE HEALTH OF YOUR CHILD AND COMMUNITY THROUGH COVID CONNECT!